



Preliminary **OUUG** **MDM** Conference Schedule 2018

Schedule At-a-Glance (As of 2/12/2018)

Please note: This schedule is subject to change. A final conference agenda will be distributed to all attendees upon onsite registration.

TUESDAY February 27, 2018		WEDNESDAY February 28, 2018	
7:30am - 8:30am		Continental Breakfast	
8:30am - 9:30am		Opening Ceremonies Keynote Address	
9:45am - 10:45am		CC&B User Group Planning Committee Address	
11:00am - 12:00pm		Breakout Sessions & Training	
12:00pm - 1:00pm		Buffet Lunch	
1:00pm - 2:00pm		Breakout Sessions & Training	
2:15pm - 3:15pm		Breakout Sessions & Training	
3:30pm - 4:30pm		Breakout Sessions & Training <i>MDM Track Ends</i>	
EVENING ACTIVITIES	OUUG Conference Registration 3rd Floor Lobby InterContinental Hotel 5:00pm - 7:30pm Vendor Night Welcome Reception & Expo 5:00pm - 8:00pm LaSalle Ballroom 3rd Floor	Mardi Gras World Museum Offsite Social & Dinner <i>Coach transportation provided each way; guest tickets available at OUUG</i> <i>Casual, layered attire</i> <u>Buses leave at 5:30pm</u> <u>from Event Hotel!</u>	

Tuesday, February 27, 2018 5:00pm - 7:30pm	OUUG Conference Attendee Registration 3 rd Floor Lobby - <i>InterContinental New Orleans</i>
5:00pm - 8:00pm	Vendor Night Welcome Reception & Expo LaSalle Ballroom 3 rd Floor - <i>InterContinental New Orleans</i>

Tuesday, February 27

5:00pm – 7:30pm

3rd Floor Lobby

OUUG Conference Registration

All attendees must register; [limited registration on Wednesday morning](#)

5:00pm – 8:00pm

LaSalle Ballroom 3rd Floor

Vendor Night Welcome Reception & Expo (All product communities welcome)

Presented by OUUG Platinum Sponsors

Wednesday, February 28

7:30am – 8:30am

InterContinental New Orleans

Continental Breakfast/3rd Floor

7:30am – 8:15am

Last Minute OUUG Registrations/3rd Floor Lobby

8:30am – 9:30am

LaSalle Ballroom 3rd Floor

Opening Welcome Ceremony (All Oracle Utilities product communities welcome)

Keynote Address: Jim “The Rookie” Morris



The Cinderella story of Jim Morris serves as testimony to the power of dreams and their ability to inspire and transform human life. Jim Morris’s meteoric rise from 35 year-old high school teacher to flame-throwing major league pitcher in 3 months, made cinematic history with the release of Disney’s blockbuster movie, *The Rookie*, starring Dennis Quaid. This heartwarming and unforgettable blockbuster about chasing your dreams and keeping your promises, was nominated for a Critics Choice Award, won an ESPY for “Sports Film of the Year.” and Sports Illustrated magazine voted *The Rookie* one of the “five greatest baseball films ever made.” Visit www.jimtherookiemorris.com.

9:30am – 9:45am

BREAK

9:45am – 10:45am

Pelican 1 / 3rd Floor

Oracle Utilities MDM Roundtable Discussion

An open discussion between Utilities and Oracle management on product roadmap, performance, and maintenance of Oracle Utilities MDM.

11:00am – 12:00pm

Pelican 1 / 3rd Floor

Breakout Sessions:

Session 1 – Life after Project: When Project Delivery Hits Production

Meter Data Management is the hub to collect all things from the field devices and often times becomes mission critical for billing. What happens when new integrations don’t work as business processes expected? Managing functional expectations, system impacts and new business processes once in production can be an opportunity for continuous improvement. As the smart grid demands continue to grow with AMI data but corporate applications drive data integration. Key topics: OMS/AMI (with MDM to assist AMI field activities); system generated reads (estimates) versus network reads (corrective read process); and validation for energy managers is different than validation for billing. This session will be interactive to ensure that each attendee regardless of role (i.e., IT, operations, customer service, etc.) will learn about key ideas to consider before embarking on new functions. The discussion will continue through the system life cycle of the launch of the business feature to ensure smooth business process transition.

Dawn Frye, Manager, Smart Grid/MDM, Orlando Utilities Commission (OUC)

12:00pm – 1:00pm

BUFFET LUNCH/3rd Floor

1:00pm- 2:00pm

Pelican 1 / 3rd Floor

Breakout Sessions:

Session 1 – Leveraging MDM to Support Catastrophic Outage Events: Learn how AEP and Red Clay leveraged Oracle Utilities MDM to build a catastrophic outage solution to mitigate impact from Hurricane Harvey to daily market settlement percentages. This storm mode initiated outages for more than 750,000 affected AMI meters throughout AEP’s Texas service territory. By invoking this catastrophic outage solution, AEP was able to prevent meters with unreported outages from sending incorrectly estimated settlement extracts to the ERCOT market and limit operational fallout due to Harvey. *Michelle Kaseff, Meter Systems Support Supervisor, AEP and Mark Polston, Red Clay Consulting*

Wednesday, February 28- Continued

1:00pm- 2:00pm
Frenchmen 2/2nd Floor

Session 2 – The Go-Live Considerations for the Fully Integrated Meter Solution:

In February of 2016, Avista started down the path of implementing a fully integrated meter solution. This enterprise footprint included both Oracle and non-Oracle applications, as well as key changes to a previous CC&B implementation to support SOM. Come hear about key considerations for going live in such a heterogeneous environment. Topics will include integrated testing, technical and dress rehearsal planning and execution, and business involvement and verification. *Michael Mudge, Application Delivery Manager, Avista and Beth Kearns, Triniti Consulting*

2:00pm – 2:15pm

BREAK

2:15pm – 3:15pm
Pelican 1 / 3rd Floor

Breakout Sessions:

Session 1 – Using Gas AMI Data to Develop Gas Choice Supplier Specific Daily Delivery Forecasts:

BGE developed a Gas Smart Meter data driven forecasting process that enabled a customized approach for forecasting gas supplier daily deliveries to the mass market residential customers which they serve. The data used to feed each supplier forecast is provided specifically from each of ~35 gas suppliers enrolled residential and commercial customers. The data is gathered daily and parsed into the standard industry gas day of 10:00am to 10:00am ET. The prior 7 days customer usage is plugged into a regression analysis algorithm that compares temperature to usage volumes. The determination of the next gas day delivery volume is based upon that next gas day's forecasted temperature which is also plugged into the regression equation. The same daily data is also used to identify variances and volumetrically true-up the prior day forecasted delivery. The cycle time for variance capture and true-up in this process happens within a couple days each day versus an industry standard which is a year or more in length and frequency. The process described addresses two fundamental business principles in better matching costs to revenues and providing suppliers improved transparency into the utility forecasting process via individual reports posted on the supplier web portal that show forecast parameters, variances and true-ups as they accumulate each day. *Mike McShane, Manager Energy Supplier Services & Gas Choice Programs, BGE*

3:15pm – 3:30pm

BREAK

3:30pm – 4:30pm
Pelican 1 / 3rd Floor

Breakout Sessions:

Session 1 – Navigating Agile: Have you ever arrived at the testing phase only to discover the system isn't what your business users thought it would be? Have you ever scrambled right before go-live (or worse, right after go-live) to transfer ownership of the system from the SI to your resources? While waterfall has traditionally been the implementation methodology of choice for large scale Oracle Utilities implementations, the industry is starting to see the pitfalls of the waterfall approach. Come hear how Triniti's approach (an agile/waterfall hybrid) is tailored to leverage the best aspects of each methodology in order to provide early access to the solution, increase ability of the implementation to meet business needs, increase cross-functional and cross-company collaboration, and increase ownership and knowledge acquisition. *Michael Mudge, Application Delivery Manager, Avista and Allison Ritter, Triniti Consulting*

Gentilly/1st Floor

Education Pavilion: Understanding MDM's Functionality in the Meter to Cash Flow.

CUSTOMER ATTENDANCE ONLY (no partners please) for this workshop. Learn about the critical role that MDM plays in the meter to cash process via a series of self-guided modules, with the assistance of an in-class instructor. You'll be able to view interactive videos that provide an in-depth look at the inner workings of MDM: IMD, VEE, Bill Determinants and CIS Sync. Advance Registration Required & Limited to 24 Students per session. *Angela Schulz, Training Specialist, Red Clay Consulting*

Wednesday, February 28- Continued

5:30pm Buses Depart
6:00pm – 8:30pm



Buses leave directly from the SIDE ENTRANCE of the InterContinental New Orleans, referred to as The Atrium (not the front hotel lobby, but rather taking you to the corner of Poydras and St Charles Streets) for the spectacular Mardi Gras World Museum. Guests will enjoy a festive dinner, a hosted bar and the opportunity to roam the 300,000 square foot working warehouse where floats are made for Mardi Gras parades. While Mardi Gras will have occurred earlier in the month (Feb. 13, 2018), due to number of parades hosted 47 days prior to *Fat Tuesday*, this operation runs year-round. Transportation provided to/from the event location & hotel. **Wristband Required for Admittance. All ages welcome; must be 21 years old for alcohol. If you are bringing a guest/spouse, please purchase a guest ticket at www.OUUG.org.** Layered, casual attire encouraged. *Hosted by Origin Consulting, Process Solutions Assurance (PSA), Red Clay Consulting & Trinita Consulting*