



Preliminary **OUUG** **WAM** Conference Schedule 2018

Schedule At-a-Glance (As of 2/9/2018)

Please note: This schedule is subject to change. A final conference agenda will be distributed to all attendees upon onsite registration.

| | TUESDAY February 27, 2018 | WEDNESDAY February 28, 2018 | THURSDAY March 1, 2018 |
|-------------------------------|---|---|---|
| 7:30am - 8:30am | | Continental Breakfast | Continental Breakfast |
| 8:30am - 9:30am | | Opening Ceremonies Keynote Address | Breakout Sessions & Training |
| 9:45am - 10:45am | | Breakout Sessions & Training | Breakout Sessions & Training |
| 11:00am - 12:00pm | | Breakout Sessions & Training | Breakout Sessions & Training |
| 12:00pm - 1:00pm | | Buffet Lunch | Buffet Lunch & Closing Ceremonies Conference Ends |
| 1:00pm - 2:00pm | | Breakout Sessions & Training | |
| 2:15pm - 3:15pm | | Breakout Sessions & Training | |
| 3:30pm - 4:30pm | | Breakout Sessions & Training | |
| EVENING ACTIVITIES | OUUG Conference Registration 3rd Floor Lobby InterContinental Hotel 5:00pm - 7:30pm Vendor Night Welcome Reception & Expo 5:00pm - 8:00pm LaSalle Ballroom 3rd Floor | Mardi Gras World Museum Offsite Social & Dinner Coach transportation provided each way; guest tickets available at OUUG Casual, layered attire <u>Buses leave at 5:30pm</u> <u>from Event Hotel!</u> | |

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|---|---|
| Tuesday, February 27, 2018 5:00pm - 7:30pm 5:00pm - 8:00pm | OUUG Conference Attendee Registration 3 rd Floor Lobby - InterContinental New Orleans Vendor Night Welcome Reception & Expo LaSalle Ballroom 3 rd Floor - InterContinental New Orleans |
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Tuesday, February 27

5:00pm – 7:30pm

3rd Floor Lobby

OUUG Conference Registration

All attendees must register; [limited registration on Wednesday morning](#)

5:00pm – 8:00pm

LaSalle Ballroom 3rd Floor

Vendor Night Welcome Reception & Expo (All product communities welcome)

Presented by OUUG Platinum Sponsors

Wednesday, February 28

7:30am – 8:30am

InterContinental New Orleans

Continental Breakfast/3rd Floor

7:30am – 8:15am

Last Minute OUUG Registrations/3rd Floor Lobby

8:30am – 9:30am

LaSalle Ballroom 3rd Floor

Opening Welcome Ceremony (All Oracle Utilities product communities welcome)

Keynote Address: Jim “The Rookie” Morris



The Cinderella story of Jim Morris serves as testimony to the power of dreams and their ability to inspire and transform human life. Jim Morris’s meteoric rise from 35 year-old high school teacher to flame-throwing major league pitcher in 3 months, made cinematic history with the release of Disney’s blockbuster movie, *The Rookie*, starring Dennis Quaid. This heartwarming and unforgettable blockbuster about chasing your dreams and keeping your promises, was nominated for a Critics Choice Award, won an ESPY for “Sports Film of the Year.” and Sports Illustrated magazine voted *The Rookie* one of the “five greatest baseball films ever made.” Visit www.jimtherookiemorris.com.

9:30am – 9:45am

BREAK

9:45am – 10:45am

Melpomene/2nd Floor

Breakout Sessions:

Session 1 – WAM v2.2. Service Pack 1: This session will preview the newest release items in WAM v2.2. Service Pack 1. *Daryl Hillen, Oracle Utilities*

Session 2 – WAM v2.2. Inventory / Purchasing: This session will cover inventory and purchasing features in WAM Version 2. *Kimberley Herrala, Oracle Utilities*

Algiers A&B/2nd Floor

11:00am – 12:00pm

Algiers A&B/2nd Floor

Breakout Sessions:

Session 1 – WAM Mobile for v2.2: This session will preview the new WAM mobile application that will work in both connected and store and forward modes.

Kimberley Herrala, Oracle Utilities

Session 2 – WAM v2.2. Asset Management / Maintenance: This session will cover Asset and Work Management features in WAM Version 2. *Daryl Hillen, Oracle Utilities*

Melpomene/2nd Floor

12:00pm – 1:00pm

BUFFET LUNCH/3rd Floor

1:00pm- 2:00pm

Melpomene/2nd Floor

Breakout Sessions:

Session 1 – Louisville Water Company Update on WAM v2 Implementation: This presentation describes Phase 1 of the WAM v2 implementation at Louisville Water Company. This phase addressed plants, facilities and water quality, and a vetting of WAM v2.2 for GIS and construction work management functionality needed for Phase 2. The Phase 1 solution entered testing in February and is on-track to rollout in May. Phase 2 addresses the Distribution function and begins in June.

James Bates, Director Infrastructure Planning & Records, Louisville Water Company and Peter Turi & Raylene Kwasnicki, EY

Session 2 – WAM-Timeclock Integration: Suffering Does Build Character

This session will describe how WAM was integrated with a timeclock system to enforce the provisions of multiple labor agreements. We will illustrate how the interface between the two systems works, and how WAM was configured to rule check time entries on employee timesheets. *Dan Bartholic & Natilee Squires, City of St. Paul, MN*

Algiers A&B/2nd Floor

1:00pm- 2:00pm

Algiers C/2nd Floor

Breakout Sessions:

Session 3 – WAM to EBS Work Management and Accounting Solutions: The County Sanitation Districts of Los Angeles County (Districts) are a confederation of 25 separate Districts that serve the wastewater and solid waste management needs of over 5 million residents within Southern California. Third party reporting tools continue to add value to our Oracle WAM by extracting data and building custom reports and dashboards to manage the use WAM. These reporting tools have proven invaluable over the past two years with on-going integration of WAM with EBS data preparation and housekeeping. This presentation will cover many of the challenges and benefits realized by the Districts through the integration and how the Districts utilized reporting tools in ways to improve efforts by our maintenance staff. The presentation will also provide insight into how the Districts are overcoming these changes within its workforce, highlight the software configuration choices it has made and challenges it continues to face. *Howard Wolfer, County Sanitation Districts of Los Angeles County*

2:00pm – 2:15pm

BREAK

2:15pm – 3:15pm

Melpomene/2nd Floor

Breakout Sessions:

Session 1 – Metropolitan Council (MCES) Case Study: In 2016, MCES launched an asset management program to address challenges of aging assets, rising debt service costs, knowledge loss, and increasing regulatory requirements. As the regional governmental agency and metropolitan planning organization in Minnesota serving the Twin Cities seven-county metropolitan area, creating a framework for identifying and managing risk is central to the success of an asset management program. MCES just wrapped phase 2 of the criticality analysis which MCES identified as a key first step in setting up the AM program for sustainable success. Through the first phases of criticality analysis and other risk discovery efforts MCES now has a more complete risk and criticality profile of their facilities and operations. This case study is a very hands-on demonstration connecting the dots between identifying critical assets and understanding risk to next steps, work planning and tactical execution and what that looks like in WAM, and key lessons that have been learned at MCES. *Thomas Pann, Asset Integrity Manager, Metropolitan Council and Tacoma Zach, Uberlytics*

Algiers A&B/2nd Floor

Session 2 – How GeoWorx Supports Asset Management at WSSC: Learn how WSSC is leveraging GeoWorx tools to support core asset management practices and the development of annual plans. This presentation will focus not only on how GeoWorx Sync keeps WSSC's WAM and GIS data aligned, both core attributes and asset spatial analysis information, but also how WSSC is using GeoWorx Office for map-based viewing and creation of their Service Requests and Work Orders. *Chris Markel, Manager Asset and Work Management Systems, WSSC and Lindsay Sutherland-Gvakharia, GeoNexus Technologies*

Gentilly/1st Floor

Education Pavilion - WAM v2 Asset Fundamentals Hands-On Training:

CUSTOMER ATTENDANCE ONLY for this hands-on Training Class; registration required online at www.OUUG.org (no partners please); limited to 24 students. **One add'l encore session offered on Thursday.** Presented by J.T. Smith, Utilicore Consulting & Process Solutions Assurance (PSA)

- Distinction and relationship between assets & components
- Relationship between assets & asset/storage locations
- Specifications & their relationship to assets & asset components
- Types of asset classifications
- Related asset functionality mass disposition, material disposition, BOM, measurements & service history
- Create an Asset Type
- Define valid Location Types
- Define valid Service History Types
- Create an Asset Location
- Create a new Asset

Wednesday, February 28 – Continued

3:15pm – 3:30pm

BREAK

3:30pm – 4:30pm

Melpomene/2nd Floor

Breakout Sessions:

Session 1 – Enhancing the End User Experience & Productivity at Great Lakes Water

Authority: Learn about WAM Single Sign-On, WAM Document Attachments & WAM BI Publisher. *Michael Mamros, PMP, IT Manager- Applications Delivery, Great Lakes Water Authority*

Algiers A&B/2nd Floor

Session 2 – Mobile Work Completion, From Gimmick to a Daily Reality for Field Crews:

The City of St. Petersburg Florida recently implemented mobile Work Order Completion for its field crews. This session will cover the life cycle of the project and highlight expected benefits; individual department and user needs; user acceptance; and, multiple scheduling and dispatching options used for different departments. *Samantha Mooren, Systems/PC Analysts II, City of St. Petersburg, FL and Dee Clawson & John Clow, Process Solutions Assurance (PSA)*

3:30pm – 4:30pm

Algiers C/2nd Floor

Session 3 – Integrating Oracle Utilities WAM within the Oracle Utilities Suite of

Operational Applications: Icon Water, an Australian water and sewage treatment provider, is in the process of implementing the Oracle Utilities suite of operational applications to realize the strategic objective of Excellence in Asset Management, including Oracle Utilities WAM, Oracle Utilities MWM, Oracle Utilities NMS, and Oracle Utilities Analytics. To achieve the enterprise-wide asset management goals of the application suite, Icon Water is designing an enterprise SOA-based integration strategy to decouple current point-to-point interfaces and increase scalability. The solution incorporates productized integrations, a phased integration roadmap and disciplined architectural guidelines to integrate the Oracle Utilities applications to external systems including Oracle EBS, Esri GIS, SCADA, and CIS applications. *Icon Water, Australia and John F. Eschmann III, Oracle; John Smith, Utilicore Consulting & Chad Johnson, GridPro*

5:30pm Buses Depart

6:00pm – 8:30pm



[Buses leave directly from the SIDE ENTRANCE of the InterContinental New Orleans, referred to as The Atrium \(not the front hotel lobby, but rather taking you to the corner of Poydras and St Charles Streets\) for the spectacular Mardi Gras World Museum.](#) Guests will enjoy a festive dinner, a hosted bar and the opportunity to roam the 300,000 square foot working warehouse where floats are made for Mardi Gras parades. While Mardi Gras will have occurred earlier in the month (Feb. 13, 2018), due to number of parades hosted 47 days prior to *Fat Tuesday*, this operation runs year-round. Transportation provided to/from the event location & hotel. Wristband Required for Admittance; casual attire. All ages welcome; must be 21 years old for alcohol. If you are bringing a guest/spouse, please purchase a guest ticket at www.OUUG.org. Layered, casual attire encouraged. Hosted by *Origin Consulting, Process Solutions Assurance (PSA), Red Clay Consulting & Trinita Consulting*

Thursday, March 1

7:30am – 8:30am

InterContinental New Orleans

Continental Breakfast/3rd Floor

8:30am – 9:30am

Melpomene/2nd Floor

Breakout Session:

Session 1 – Doc Palmer Presents KPIs for Best Planning and Scheduling Performance:

Several simple, but essential, KPIs (Key Performance Indicators) help assess and guide proper planning and scheduling practices. Maintenance planning provides the productivity piece of maintenance and literally “increases your workforce without hiring” to complete work. Yet we need to know if planning is “working” and how to guide its proper deployment. Doc Palmer shows how to control the planning function. These KPIs include scheduling, planning, and storeroom support. Palmer also discusses tricky KPIs such as MTBF and Planned vs Actual Time Estimates.

Doc Palmer of Richard Palmer & Associates, Inc.

Author – McGraw-Hill’s Maintenance Planning and Scheduling Handbook



Thursday, March 1 – Continued

9:30am – 9:45am

BREAK

9:45am – 10:45 am
Melpomene/2nd Floor

Breakout Sessions:

Session 1 – Preparing for WAM v2.2 Setup; Struggles to Solutions. As a longtime WAM customer, learn about the City of Columbus Department of Public Utilities' effort to upgrade their WAM installation used by Water, Wastewater and Electric utilities from WAM v1.9 to v2.2. With over a million assets and over 10,000 PMs, and about half a dozen interfaces, there was a lot riding on the city utility's asset management solution. *Rick Schomaker, Management Analyst II, City of Columbus Department of Public Utilities and Bernard Schubach, Resource International Inc.*

9:45am – 10:45 am
Algiers A&B/2nd Floor

Session 2 – A Business Oriented Approach to Implementation at Icon Water, Australia: Icon Water is in the process implementing an Enterprise Asset Management (EAM) Strategy to realize the strategic objective of Excellence in Asset Management. Effective enterprise-wide asset management will enable Icon Water to plan for and respond to future demands and changes in the operating environment. To achieve this objective, Icon Water is reassessing, redesigning and upgrading its asset management processes and practices with a delivery focused on prioritized business value chains, rather than excessive technical delivery. Agile methodology and Business Activity Models (BAM) will be discussed. *Icon Water, Australia and John F. Eschmann III, Oracle; John Smith, Utilicore Consulting & Chad Johnson, GridPro*

Algiers C/2nd Floor

Session 3 – *NEW SESSION FORMAT* Learning Lab: Understanding Level of Service (LOS): Your organization's Level of Service (LOS) requirements should direct everything you do in your asset management program. What does that mean? How do you define your LOS? How do you tie your LOS into decision making about assets, directing your maintenance and reliability programs, setting priorities etc.? Practice what are the implications for using WAM? What changes can you make in your information management to reflect LOS requirements? What tricks and tools can help you with alignment with LOS? *Tacoma Zach, Uberlytics and John Clow, Process Solutions Assurance (PSA)*

10:45am – 11:00am

BREAK

11:00am – 12:00pm
Melpomene/2nd Floor

Breakout Sessions:

Session 1 – Maintaining GIS/WAM Integration with Your Upgrade to WAM v2: With many WAM customers beginning their upgrades to WAM v2.x in 2018, GeoNexus Technologies has updated their technology to make it compatible with the latest WAM version. During this presentation GeoNexus will unveil their WAM 2.x products GeoWorx Sync and GeoWorx Office. GeoWorx Sync offers bidirectional data synchronization between Esri GIS and Oracle WAM, while GeoWorx Office brings work and asset management functionality directly to your Esri Web Map Viewer. Come see live demonstrations of these exciting upgrades and learn how Sync and Office can help optimize the use of WAM v2 within your organization. *Skip Heise & Lindsay Sutherland-Gvakharia, GeoNexus Technologies*

Algiers C/2nd Floor

Session 2 – *NEW SESSION FORMAT* Learning Lab: Focus of Management

You need to understand your focus of management and when and why that changes. Learn about decisions you make in managing facilities, systems and assets vary depending on the aims and outcomes required. These different areas of focus have different requirements and different implications. What are the implications for using WAM? How does a change in focus change your information management? *Tacoma Zach, Uberlytics and John Clow, Process Solutions Assurance (PSA)*

Gentilly/1st Floor

Education Pavilion - WAM v2 Asset Fundamentals Hands-On Training: ENCORE SESSION CUSTOMER ATTENDANCE ONLY for this hands-on Training Class; registration required online at www.OUUG.org (no partners please); limited to 24 students. *Presented by J.T. Smith, Utilicore Consulting & Process Solutions Assurance (PSA)*

12:00pm – 1:00pm
LaSalle Ballroom 3rd Floor

CLOSING CEREMONIES & BUFFET LUNCH

Return conference surveys. Discussion of 2019 events & locations.